



HARRY GWALA DISTRICT MUNICIPALITY

“Together We Deliver and Grow”

WATER SERVICES DEPARTMENT

40 Main Street, Private Bag X501, IXOPO 3276

Tel: [\(039\) 834 8754](tel:0398348754) Fax: (039) 834 1701

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This alert is intended for properties along the below mentioned areas only:

- Creighton Town and surroundings
- Creighton Madondo Cottages

Harry Gwala District Municipality as a Water Services Authority (WSA) is responsible for monitoring and reporting the water and wastewater quality that is being supplied to the communities. Umgeni-Uthukela Water is an accredited water testing laboratory contracted by the HGDM to assist with monitoring water and wastewater quality by analysing water samples against South African National Standards (SANS 241) and General Authorisation Limits. HGDM also has a team of samplers responsible for taking samples from identified sample sites and submits them to Umgeni Water for compliance analysis.

Harry Gwala District Municipality: Water Services takes pride in providing safe drinking water and maintaining good water quality at all times. The sampling is done as per the Sampling Monitoring Program which is risk based. However a slight water quality problem has been discovered and HGDM: Water Services has since rectified this incident. As a precautionary measure, it is advisable that drinking water is boiled for the next 48 hours. This is to ensure that human health is not affected in any manner. Water quality is monitored on a regular basis and the Municipality would like to apologise for any inconvenience caused. This boil alert is only for the next 48 hours until the microbiological water quality results are available. The municipality will again inform the community whether to continue to operate under the Boil Water Alert or to cease boiling water for consumption.

If you are under a boil-water notice/ alert:

- 1) Do not drink tap water.
- 2) Do not use ice made from recent tap water.

- 3) Do not use tap water to make drinks, juices, baby formulas or soft drinks.
- 4) Cook with tap water ONLY if food is boiled for at least one minute.
- 5) Wash dishes, fruits and vegetables in boiled water or water that has been disinfected with bleach.
- 6) Using your home dishwasher is not recommended.
- 7) Brush your teeth with boiled or bottled water.
- 8) Wash your hands and bathe as usual. Bathing is safe as long as no water is swallowed or enters an open wound.
- 9) Wash laundry as usual. Laundry washed in hot or cold water is safe.
- 10) Bring water to a rolling boil for 1 minute to kill most bacteria.

If you cannot boil your water

- 1) Mix one teaspoon of unscented, ordinary household chlorine bleach to 20 litres of water.
- 2) Mix the solution thoroughly, cover and allow to stand for at least 2 hours before use.

For further enquiries kindly contact Harry Gwala District Municipality's Call Center on:

Telephone: 086 010 3651

Whatsapp: 060 570 6193

